

5 Year Marketing and Communications Strategy for the Canadian Ornamental Horticulture Industry

CNLA Board Meeting Report 1.3

Frank Zaunscherb

Updated August 2, 2023



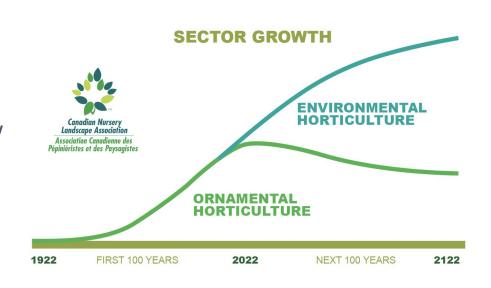
Canadian Nursery Landscape Association: Next 100 Years

CNLA celebrated its centennial in 2022 and is at a natural and important inflection point for the future

Ornamental horticulture sector growth in first 100 years was fueled by the sales of plants, products and services based primarily on market demand for aesthetics.

Following the same path, will an aging population, new generations and new Canadians create the same level of demand and sustain sector growth?

Can the fact that horticulture positively impacts environmental, health and wellness, and economic issues be leveraged by the sector to create and sustain growth over the next century?





Before developing a comprehensive marketing plan for the future, an examination of how the current pieces fit:

CNLA and the Climate Action opportunity

Review of Plants Love You

Review of Green Cities Foundation / Clean Air Calculator

Review of Count My Tree Business Plan

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Review of Partners and Allies

Next Steps



















Climate Action: Canadian Perceptions and Perspectives





Extreme weather: June 2023 in PEI: hurricane damage seen (from Fiona, October 2022)

June 2023 in NS wildfires

June 2023 in NS: drought damage on fir tree



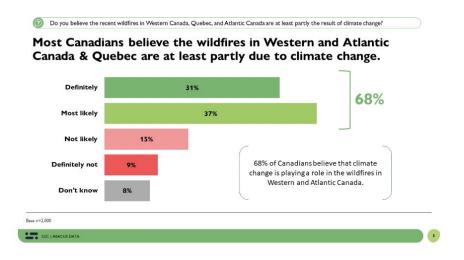
Pests: July 2023 in Yarmouth NS: Ash Borer damage (online image)



Flooding: July 2023 in Lunenburg NS:



Climate Action: Canadian Perceptions and Perspectives



Top of Mind Consumer Connection is Made: (Source Abacus Data)

Poll: 7 in 10 Canadians connect the country's recent wildfires with climate change

David Coletto • 3 days ago

VANCOUVER - A large majority (68%) of Canadians believe that Canada's recent wildfires are "definitely" or "most likely" at least partly the result of climate change, according to a new survey from Clean Energy Canada and Abacus Data. Additionally, nearly all (89%) Canadians say they have noticed an increase in natural disasters over the past decade, with seven in 10 ...



Climate Action: Canadian Perceptions and Perspectives

Public anxiety about climate change is also significant:

https://sustainability.yale.edu/explainers/yale-experts-explain-climate-anxiety#:~:text=Now%20many%20Americans%20are%20growing.what%20to%20do%20about%20it.

Yale research found that individual actions—such as recycling or turning off the lights—don't lessen climate anxiety to the same degree as collective actions do.

Hypothesis is a CNLA led Climate Action initiative can result in significant public engagement.

Marcon quantitative market survey for validation





Climate Action: CNLA Positioning









As the national voice of the ornamental horticulture sector, our industry members educate and help Canadians take important climate action steps daily, that collectively makes a significant impact. **Let's own it. Let's leverage it.**



Climate Action: Funding Opportunities

Current status to secure external funding for marketing:



Canada AgriMarketing





Does not (yet) align with current initiatives

Final approval level for 5 year funding

Under development





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Plants Love You: History

Plants Love You was the results of a Project Funded by Agriculture and Agri-Food Canada (AAFC) in 2012 for the purpose of promoting the sector for the environmental benefits of the industry CAAP041, under the Canadian Ornamental Horticulture Alliance.

Plants Love You brand and messaging was developed, consumer tested and validated through an extensive, quantitative national consumer survey between 2013 and 2014.

Research determined the "Plants Love You" brand was recognized and understood by the public as representative of the benefits plants provide.

Research confirmed that the brand plus specific environmental, economic, therapeutic, and aesthetic benefits of plants messaging was a purchase motivator.

CNLA purchased the brand and all marketing collateral in 2019.







Plants Love You: Promotional Brand

The successful "Year of the Garden 2022" public awareness campaign promoted the value and benefits ornamental horticulture provides Canadians.



Through the various Year of the Garden initiatives and a national marketing campaign, important public messages about the benefits of gardens and gardening were widely distributed, including:

- **Health and wellness benefits** such as gardening as a stress reliever, growing food at home, school gardens, pollinator gardens, community gardens, green spaces and parks
- Environmental benefits of plants for carbon sequestration, O₂ generation, Living Green infrastructure, tree canopies to mitigate the urban heat island effect etc.
- Economic benefits such as neighbourhood transformations and impact of Garden-family (sector) activities

CNLA aims to leverage success (see YOTG 2022 report) and continue the momentum with a 5 year national "Plants Love You" collective and coordinated campaign









Plants Love You: Brand and Messaging Use

Plants Love You is designed as a funding mechanism and communication means to:

- Support and enhance all CNLA programs, promotions and call to actions
- Be used by all members of the sector (including Provincially) and partners and allies
- Adapt to every target audience
- Connect all segments of the horticulture sector
- Collective, measurable results

CNLA PROGRAMS





MEMBERS



PARTNERS AND ALLIES











Plants Love You: Ingredient Brand

When used with a Promotional Brand, an Ingredient Brand provides enhanced credibility, information and quality perception.

Because of their inherent value, Ingredient Brands are often used by numerous competitive Promotional Brands

Widely used and successful ingredient brand examples:











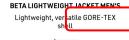












*****(22)









Plants Love You: Ingredient Brand

Plants Love You is an **ingredient brand** to support CNLA member brands, call to action promotions, and their audiences Plants Love You can also be potentially used by approved partners, allies and sponsors.





























Plants Love You: Messaging

All Plants Love You messaging is supported by documented evidence / research for credibility

All PLY messaging is grouped into four benefit categories:

- Environmental
- Economic
- Therapeutic
- Aesthetic

Consistent messaging format:

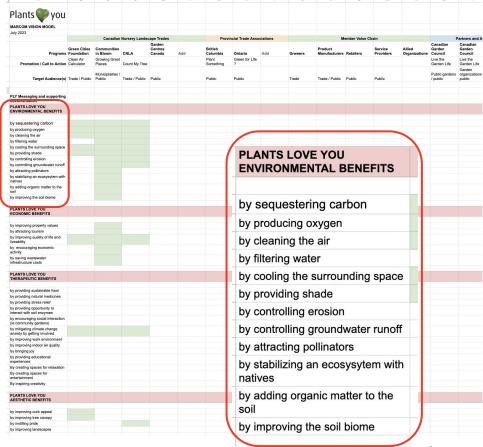
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CNLA MarCom Department to align each Program / Promotion with supporting PLY messaging

Reinforces specific Call to Actions by answering "WHY"







Plants Love You: Applications

Each application is unique depending on the need:

Plants Love You as an Ingredient Brand

Plants Love You as a Stand Alone Brand

Plants Love You as a Co-Brand

4 "I"s of successful communications:

- Impact
- Identity
- Information
- Impulse

Identity: Grower or Retailer's Brand

Information:
Facts:
variety,
growth habit
plant,
nurture, price



Impact: Tree tag shape, design, colour

Information: Benefits of purchasing and planting

Impulse: Call to action







Plants Love You: Collective Marketing Effect in 2024

500	Average Audience	= 154.800.000 impressions
12	(1 Ad per week x 12 weeks)	= 309,000
6	Programs	= 25,800
4,300	Members	= 4,300

PLUS Partner communications, Public Relations, Sponsorships etc. results in significant consumer awareness potential for 2024

Results: generate increased sales throughout the value chain







Before developing a comprehensive marketing plan for the future, an examination of how the current pieces fit:

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Green Cities Foundation

Green Cities Foundation is sector and member neutral

MISSION: Green Cities Foundation is a community connecting plants & people for a greener, healthier urban climate.

VISION: Protect, nurture, and grow urban green spaces for the health and well-being of all.

PROTECT: We commit to protect our green spaces and the plants within them.

NURTURE: We commit to care for and support green spaces for the benefit of all.

GROW: We commit to expanding green spaces, and people's participation in them, across Canada.







Green Cities Foundation: Clean Air Calculator

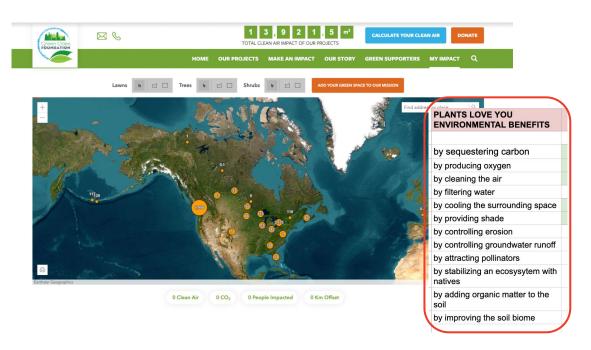
Established website and home of the Clean Air Calculator

https://gcfoundation.gardenconnect.com/

Plants Love You messaging validates the connection between plant benefits (trees, turf, landscapes) and climate action

Plants Love You communications drives audience to Clean Air Calculator

Clean Air Calculator allows individuals, businesses, organizations, and communities to see what their landscape contributes to climate action









Green Cities Foundation: Clean Air Calculator

Clean Air Calculator

https://gcfoundation.gardenconnect.com/

On track for spring 2024 launch





CAC Timeline





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CNLA will act as 'primary business' and main point of contact for the Government of Canada

CNLA will create a centralized hub of information, collaboration, communication and data capture that can be shared with the public as well as with the Government of Canada. The hub will support a community of focus, messaging and effort in the campaign to plant more trees and utilize hard-to-access private land.

Our goal and focus is to have the 'Count My Tree' Program be as successful as the Recycling Program was when it first came into effect. Similar to that program, ours will be reliant on public uptake.











The proposed COUNT MY TREE program builds on the connection to Canada's efforts to engage citizens and organizations in the 2 Billion Trees Campaign.

The proposed COUNT MY TREE marketing program is meant to be simple and effective.

CNLA's industry outreach (4300 businesses strong) will provide us with the ability to connect with the consumer at the retail (garden center) level and with residential, commercial and municipal projects through our landscape construction and design/build sector. This enables us to influence and support their commitment to participating in the 2 billion trees program and allows the 2 Billion Tree Program to access (private) lands currently excluded from the application criteria.









At each touch point where a CNLA member sells a tree, the purchaser fills out an electronic form as a branding part of a broad public relations campaign.

The program and electronic facsimile would allow the purchaser to proudly declare that they are supporting the 2BT program and doing their small part in addressing climate change.

Plants Love You messaging validates the connection between plant benefits (trees, turf, landscapes) and climate action

Plants Love You communications drives audience to Retailers / Landscapers to find out more about COUNT MY TREE

COUNT MY TREE utilizes Clean Air Calculator to allow individuals, businesses, organizations, and communities to see what their purchase contributes to climate action

PLANTS LOVE YOU ENVIRONMENTAL BENEFITS

by sequestering carbon

by producing oxygen by cleaning the air

by oldaring the t

by filtering water

by cooling the surrounding space

by providing shade

by controlling erosion

by controlling groundwater runoff

by attracting pollinators

by stabilizing an ecosysytem with natives

by adding organic matter to the

by improving the soil biome













The proposed COUNT MY TREE program allows immediate, multiple and effective marketing extensions and materials for sector segments i.e.:

Growers: Recommend my tree Retailers: Recommend my tree

Landscapers: Recommend my tree

Landscapers: Plant my tree

Fertilizer manufacturers: Nurture my tree

Arborists: Recommend my tree

Arborists: Nurture my tree Arborists: Protect my tree





















The proposed COUNT MY TREE program allows future multiple and effective and marketing extensions for landscape categories:



COUNT MY LANDSCAPE

COUNT MY LAWN

COUNT MY GARDEN

COUNT MY ROOFTOP

COUNT MY BALCONY

COUNT MY PLANTER













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Communities in Bloom

Vision: To inspire all communities to enhance the quality of life and our environment through people and plants in order to create community pride.

Audience: Municipalities, public, volunteer organizations

 Note: Just under 50% of Canada's population was represented by the municipalities proclaiming 2022 as the Year of the Garden

Program Advantages:

- Currently engages smaller Canadian municipalities
- Quicker to adopt and engage
- Aligned evaluation grid
- Infuse Climate Action as the key step in "Growing Great Places Together"
- Encourage participants to engage with the Clean Air Calculator (as one of the criteria)



ENVIRONMENTAL ACTION		
Environmental action pertains to the impact of human activities on the environment and the su achievements of the community with respect to environmental stewardship, policies, by-lows, programs water reduction and inalffill delawing, comproprising sizes, landfill sixes, hazardous waste ordections, water conservation, and activities under the guiding principles of sustainable development pertaining to green spo-	and best pro conservation	ctices for
	Max	Actual
Municipal		
Sustainable Development Statesgies Policies, programs, pudefinas, long-term planning/vision; effective bykam/golicies and their sefrocement; and public education programs and activities. This includes activities such set the creation of Author Transportation seekows, feet management, and programs of the importance of biodiversity to mitigate and adopt to climate change.	20	
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Water Consensation Use reduction programs such as promotions, efficient irrigation, use of non-potable water, water restriction policies	15	
Energy Conservation Programs such as alternate forms of energy (es. goothermal, blomass, wind, solar) and initiatives such as: energy-efficient appliances, shielding for night skies, efficient street lighting	15	
Uniformental initiation. Linconvilse and Autions Destination and experiment of unitative from monthly and unitive transportation networks such as bits lears, neth-lease community pathways, and reventional trads. Lincolscular princips such a planned soldwright, gener note, green wills, green leans, living ferous, solder concer, en use of other, engineered vestiched, biosavies, permendio surfaces and manuser before concer, en use of other, engineered vestiched, biosavies, permendio surfaces and dismater before the surface of th	10	
Business & Institutions		
Participation in The Environmental Effort Waste management (seduce, reuse and recycle), water conservation, energy conservation and audits (fleet management, electric conservation), brownfield management	10	
Corporate Environmental Initiatives and Action Innovation/stewardship, initiatives, activities (for example: environmental clean up activities, plastic reduction) carbon emissions, green roofs	10	
Residential		
Participation in Environmental Initiatives 3-R (reduce, reuse and recycle), composting	10	
Water & Energy Conservation Practices such as water use reduction, rainwater collection and rain gardens, alternate forms of energy, thermostat reduction	15	
Community involvement		
Public Participation — Civil Action Participation in public forums and policy development on environmental issues, such as climate change adaptation and mitigation	5	
Public Participation in Activities Community (including children/youth), neighbourhood or individual street environmental activities and programs (including promotion, organization and evidence of taking ownership, etc.)	10	
Community Susport Financial and/or in-load or participation by the municipality, businesses and institutions in public environmental activities and programs	10	
Environmental Action Total	150.00	0.00

ENVIRONMENTAL ACTION







Communities in Bloom

Plants Love You messaging aligns with, validates and supports Environmental CiB Evaluation Criteria:

Environmental Communities in Bloom three Evaluation Criteria:

- Environmental Action
- Tree Management
- Landscape

Allows detailed / specific messaging to key municipal audience, and public





PLANTS LOVE YOU ENVIRONMENTAL BENEFITS

by sequestering carbon

by producing oxygen

by cleaning the air

by filtering water

by cooling the surrounding space

by providing shade

by controlling erosion

by controlling groundwater runoff

by attracting pollinators

by stabilizing an ecosysytem with natives

by adding organic matter to the

by improving the soil biome







Communities in Bloom

Plants Love You messaging aligns with, validates and supports every CiB Evaluation Criteria:

Plants Love You Benefits:

- Environmental
- Economic
- Health and Wellness
- Aesthetic

Communities in Bloom Evaluation Criteria:

- Community Appearance
- Environmental Action
- Heritage Conservation
- Tree Management
- Landscape
- Plant and Floral Displays









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Garden Centres Canada

Every Canadian garden retailer is looking for a competitive advantage

Plants Love You provides the public many reasons **WHY** people should have plants in their lives.

COUNT MY TREE, Green Cities Foundations, Communities in Bloom and the Clean Air Calculator show **HOW** the public can make a difference with plants

Retailers (and same model for service providers) should leverage this to promote:

- WHERE to get help (why your business)
- **WHAT to buy** (right product for the right place)
- HOW to plant / use (expertise)





PLY Messaging and supporting

PLANTS LOVE YOU ENVIRONMENTAL BENEFITS

py squestering carpon

by producing oxygen
by cleaning the air
by filtering water

by cooling the surrounding space by providing shade

by controlling erosion by controlling groundwater runoff

by attracting pollinators

by stabilizing an ecosysytem with natives by adding organic matter to the

soil
by improving the soil biome

by improving the soil blome

PLANTS LOVE YOU ECONOMIC BENEFITS

by improving property values by attracting tourism by improving quality of life and liveability

by encouraging economic activity

by saving wastewater infrastructure costs

PLANTS LOVE YOU THERAPEUTIC BENEFITS

by providing sustainable food by providing natural medicines

by providing stress relief by providing opportunity to

interact with soil enzymes by encouraging social interaction

(le community gardens)
by mitigating climate change
anxiety by getting involved

by improving work environment

by improving indoor air quality by bringing joy by providing educational

experiences

By creating spaces for relaxation

By creating spaces for entertainment

By inspiring creativity

PLANTS LOVE YOU AESTHETIC BENEFITS

by improving curb appeal

by improving tree canopy by instilling pride by improving landscapes Garden Centres Canada
May 25 at 1:00 PM · ③

Adding a touch of greenery to your home not only adds to the aesthetics, but also has numerous health benefits! № Plants not only help purify the air, but they can also reduce stress levels and boost your mood. So why not add some green to your living room, study, bathroom or even your bedroom? It's the perfect way to bring a little bit of nature indoors and create a peaceful oasis in your home. "" #!#elattlyHome #GreenLiving #!ndoorPlants



© 2



2 shares

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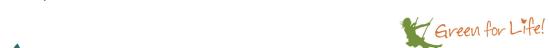














Provincial Associations

Some Provincial Associations have initiatives in place such as British Columbia Landscape and Nursery Association with their Plant Something program, or other provinces with their Green for Life.

Some may have programs under consideration, others do not.

Plants Love You messaging is positioned to support a wide range programs and initiatives.

	PLY Messaging and supporting documentation
	PLANTS LOVE YOU ENVIRONMENTAL BENEFITS
	by squestering carbon
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	by controlling erosion
_	by controlling groundwater runoff
	by attracting pollinators
_	by stabilizing an ecosysytem with natives
	by adding organic matter to the soil
	by improving the soil biome







Canadian Garden Council (Gardens Canada)

Through the annual Live the Garden Life, Garden Days and Canada's Garden Route programs, the Canadian Garden Council represents a significant, established network of public gardens, communities, businesses and organizations which could become **centres of education / inspiration for climate action, and strong Plants Love You allies** to deliver messaging such as:

- the benefits of Environmental Horticulture
- Plants Love You
- Clean Air Calculator
- Green Cities Foundation
- Communities in Bloom
- COUNT MY TREE call to action













Garden Organizations

There is a large, established network of garden partners (ie garden clubs and horticulture societies) which provide an already engaged, educated and mobilized local network

Member communications promote Canada's Garden Culture experiences and activities

Mobilize to promote climate action such as Plants Love You, Clean Air Calculator and COUNT MY TREE

 Example: BC Garden Clubs July 23 Newsletter focussed on Trees











Sponsorship Opportunities

Plants Love You is an initiative and campaign that has significant sponsorship potential because of its sector-wide environmental messaging network, and audience reach.

CNLA has an established stable of sector sponsors. Leverage the opportunity with non-industry businesses to supplement funding.





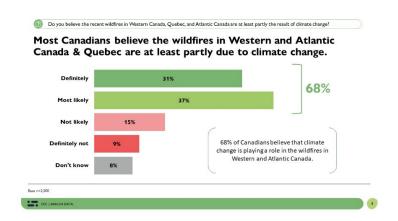






Media and Public Relations

Topical subject for audience and the media. Opportune time for national media and public relations outreach



Poll: 7 in 10 Canadians connect the country's recent wildfires with climate change

David Coletto · 3 days ago

VANCOUVER - A large majority (68%) of Canadians believe that Canada's recent wildfires are "definitely" or "most likely" at least partly the result of climate change, according to a new survey from Clean Energy Canada and Abacus Data. Additionally, nearly all (89%) Canadians say they have noticed an increase in natural disasters over the past decade, with seven in 10 ...



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Plants











CNLA Marketing and Communications: Next Steps

2023 Now

Confirm Environmental Horticulture direction: Board

2023 Fall

- Confirm Funding: Victor
- Marketing and Communications Plan, Budget & Timelines: MarCom Dept
- Program, Partner and Member = and alignment: MarCom Dept
- Communications assets / materials development: MarCom Dept
- Member communications: MarCom Dept
- Sponsorship prospecting

Winter 2024

- Communications assets / materials development: MarCom Dept
- Roll out to members: MarCom Dept
- Media relations

Spring 2024

- Launch



Notes:

Notes:

